



RAM Sales Executive

APPLICATION TO ENTER COURIER SERVICES AGREEMENT

**TO : RAM Transport (South Africa) (Proprietary) Limited and/or any of RAM's subsidiaries and/or divisions
(This Agreement is in respect of Services rendered by RAM Transport (South Africa) and any subsidiary or division whom
are hereinafter referred to as "RAM" and the Applicant is hereinafter referred to as "the Customer")**

Customer Full Name of Customer				
Entity Type (Tick applicable Box)	Company	<input type="checkbox"/>	Reg No	Please attach CM46
	Close Corporation	<input type="checkbox"/>	Reg No	Please attach CK1/CK2
	Trust	<input type="checkbox"/>	Masters Ref	Please Attach LOA
	Sole Proprietor	<input type="checkbox"/>	ID No.	Please attach ID
	Partnership	<input type="checkbox"/>	ID No.	Please attach ID
VAT Registration Number				
Telephone				
Mobile				
Telefax				
e-Mail				
Postal Address	PO Box / Private Bag			
	Suburb / Post Office			
	Postal Code			
Physical Address <i>(Chosen domicilium citandi et executandi)</i>	Building Name			
	Shopping Centre Name			
	Suite / Floor Number			
	Street Number & Name			
	Suburb			
	Town			
	Province			
	Postal Code			
Address (to which correspondence and account statements should be sent)			Postal Code	
For Payment Contact				



Directors/Partners/Members					
Full Name	Residential Address	Identity Number	Home / Mobile Phone		
Are Directors / Members / Partners prepared to sign as Surety		Yes <input type="checkbox"/>	No <input type="checkbox"/>		
Customer's Banking Details		Trade References (Minimum 3)			
Account Name		1		Tel	
Bank		2		Tel	
Branch Name		3		Tel	
Branch Code		4		Tel	
Account Number		5		Tel	
Monthly Limit for the provision of a continuous Service		R			
Annual Turnover for NCR Purposes	<input type="checkbox"/> Less than R1,000,000 (One Million Rand)	<input type="checkbox"/> More than R1,000,000 (One Million Rand)			
<p>On behalf of the Customer, the signatory – warrants that he/she is duly authorised to sign this Application to enter into a Courier Services Agreement (“Application”); acknowledges that he/she been given an adequate opportunity to read and understand the Terms and Conditions attached and on RAM’s website (www.ram.co.za); acknowledges that he/she has read and is aware of all of the terms which are printed in bold; and agrees to be bound by such Terms and Conditions.</p>					
Name of Applicant / Customer					
Name of Authorised Representative who warrants that he/she is duly authorised hereto					
Designation					
Place of Signature					
Date of Signature		Click here to enter a date.			
Signature					
RAM's Banking Details for EFT Payments			Customer's Company Stamp		
Account Name	RAM Transport (South Africa) (Proprietary) Limited				
Bank	Nedbank				
Branch Name	Siemert Road				
Branch Code	195 205				
Account Number	1952 331 617				
Terms of Payment : All Statements are Payable on Demand					



1 APPLICATION

- 1.1 I/We the undersigned, hereinafter referred to as “**the Customer**”) hereby apply to RAM Transport (South Africa) (Proprietary) Limited and the other companies within the RAM Group of Companies (hereinafter referred to as “**RAM**”) to provide the Customer with Courier Services and Services incidental thereto and subject to the following terms and conditions, the full nature of which the Customer is fully aware and to which the Customer agrees to be bound.
- 1.2 The prices shall be as stated on the Service Costs Schedule from time to time.
- 1.3 The Customer hereby chooses the address set out in the Application to which this document is attached, as the Customer’s chosen *domicilium citandi et executandi* (address for serving legal notices), and further, expressly acknowledges that the Customer shall accept service of any document at such address.
- 1.4 It is hereby acknowledged that unless any special arrangements to the contrary is made and confirmed in writing by RAM, any Services provided by RAM pursuant to this Application, will be subject to payment immediately on presentation of Statement.

2 USE OF THE CUSTOMER’S CREDIT INFORMATION
When a Customer applies to RAM to open an account, the Customer acknowledges and agrees to the following:

- 2.1 RAM will (a) check its own records for information and/or (b) search credit bureaux for information and/or (c) check trade references for information on –
 - 2.1.1 the Customer’s business accounts if the Customer is a director, member, shareholder or partner in a small business;
 - 2.1.2 the Customer’s personal accounts, and if relevant, the Customer’s spouse or partner’s accounts, or the accounts of any other person with whom the Customer shares income and mutually bears obligations.

3 USE OF INFORMATION

- 3.1 “**Use of Information**” – what RAM does with the information the Customer supplies to it as part of the Application.
- 3.2 The Customer acknowledges and agrees that –
 - 3.2.1 information that is supplied to RAM may be sent to a credit bureau;
 - 3.2.2 In the process of the Customer’s Application, RAM will obtain information from credit bureaux for the following purposes –
 - 3.2.2.1 assess the Customer’s Application, the Customer’s level of indebtedness and debt repayment history as

- required by the National Credit Act No. 24 of 2005 (“**the NCA**”); and/or
- 3.2.2.2 assess risk; and/or
- 3.2.2.3 validate and verify the information which the Customer provides to RAM, including the Customer’s identity and the identity of the Customer’s spouse, partner or other directors/partners; and/or
- 3.2.2.4 undertake checks for the prevention and detection of fraud and/or money laundering.

4 ACCOUNT MANAGEMENT

- 4.1 The Customer acknowledges and agrees that –
 - 4.1.1 once RAM has agreed to supply Services to the Customer pursuant to the Application, RAM will supply information to a credit bureau about how the Customer conducts that account;
 - 4.1.2 if the Customer borrows or makes use of RAM’s payment terms and does not repay in full and on time, this information will be provided to credit bureaux, after RAM has given the customer 20 (twenty) business days’ notice of its intention to send this information to the credit bureaux;
 - 4.1.3 RAM may make periodic searches of credit bureaux information to –
 - 4.1.3.1 manage the Customer’s account with them; and
 - 4.1.3.2 take decisions regarding affordability and/or the risks involved in offering the Customer payment terms;
 - 4.1.4 if the Customer has borrowed from RAM, or made use of RAM’s payment terms and does not make payments that the Customer owes RAM, RAM will trace the Customer’s whereabouts using credit bureaux information and recover payment; and
 - 4.1.5 RAM may supply trade references to credit bureaux.

5 AGREEMENT AND SIGNATURE

- This Application Form as read together with -
 - 5.1 **RAM’s Terms and Conditions;**
 - 5.2 **Service Costs Schedule,**
 - 5.3 **Interpretation Schedule,**
 - 5.4 **Waybill; and**
 - 5.5 **RAM IT Agreement (where applicable)**
 contain the entire and only agreement between the Customer and RAM (“**the Agreement**”) and on the signing of same the Customer agrees to be bound by all such documents.
- 5.6 I/we warrant that I/we am/are duly authorised to sign this Agreement and that the information hereinafter furnished by me/ us is correct in all aspects. I/ we confirm my/our awareness of the fact that RAM will sustain damages in the event of such information being inaccurate or false.

Name of Applicant / Customer	
Name of Authorised Representative who warrants that he/she is duly authorised hereto	
Designation	
Place of Signature	
Date of Signature	Click here to enter a date.
Signature	



CLIENT INFORMATION REQUEST

Client Name					
Nature of Business					
Where / How did you hear about RAM?					
Industry (tick applicable box)					
Medical / Pharmaceutical	<input type="checkbox"/>	IT	<input type="checkbox"/>	Telecommunications	<input type="checkbox"/>
Financial	<input type="checkbox"/>	Manufacturing	<input type="checkbox"/>	Advertising / Marketing / Publishing	<input type="checkbox"/>
Other (please specify)					
Which Courier do you currently use?					
How long have you been using them					
Why are you changing Couriers? Is it due to (Tick applicable box) Please Elaborate					
Service Infrastructure	<input type="checkbox"/>				
Pricing Structure	<input type="checkbox"/>				
Use of Third Parties	<input type="checkbox"/>				
Damages or Losses	<input type="checkbox"/>				
Lack of Documentation	<input type="checkbox"/>				
Track and Trace	<input type="checkbox"/>				
IT Reports	<input type="checkbox"/>				
Other (Please Elaborate)	<input type="checkbox"/>				
Who are we delivering to?					
Business to Business	<input type="checkbox"/>	Business to Business (High Value)	<input type="checkbox"/>		
Business to Client	<input type="checkbox"/>	Business to Client (any FICA / RICA requirements)	<input type="checkbox"/>		

Please indicate what percentage of your business is Domestic and/or International			
Domestic	%	International	%

Areas that you deliver to – Domestic					
Beaufort West	<input type="checkbox"/>	Johannesburg	<input type="checkbox"/>	Pretoria	<input type="checkbox"/>
Bloemfontein	<input type="checkbox"/>	Kimberley	<input type="checkbox"/>	Richards Bay	<input type="checkbox"/>
Cape Town	<input type="checkbox"/>	Klerksdorp	<input type="checkbox"/>	Rustenberg	<input type="checkbox"/>
Durban	<input type="checkbox"/>	Midrand	<input type="checkbox"/>	Sandton	<input type="checkbox"/>
East London	<input type="checkbox"/>	Nelspruit	<input type="checkbox"/>	Springbok	<input type="checkbox"/>
Ermelo	<input type="checkbox"/>	Pietermaritzburg	<input type="checkbox"/>	Umtata	<input type="checkbox"/>
Ficksburg / Lesotho	<input type="checkbox"/>	Polokwane	<input type="checkbox"/>	Upington	<input type="checkbox"/>
George	<input type="checkbox"/>	Pongola	<input type="checkbox"/>	Witbank	<input type="checkbox"/>
Harrismith	<input type="checkbox"/>	Port Elizabeth	<input type="checkbox"/>		

Areas that you deliver to – SADC			
Botswana	<input type="checkbox"/>	Namibia	<input type="checkbox"/>
Swaziland	<input type="checkbox"/>	Lesotho	<input type="checkbox"/>

Areas that you deliver to – International			



Type of Services required			
Demand Services		Special Services	
<input type="checkbox"/>	Same Day	<input type="checkbox"/>	Valuable Cargo
<input type="checkbox"/>	Earlybird (08h30)	<input type="checkbox"/>	Face to Face (B2C - RICA/FICA)
<input type="checkbox"/>	Next Day (10h30)	<input type="checkbox"/>	Armoured Vehicle
<input type="checkbox"/>	Next Day (17h00)		
Distribution Services		International Services	
<input type="checkbox"/>	Express Road (24/48 hours)	<input type="checkbox"/>	International Documents
<input type="checkbox"/>	Economy Service (48/72 hours)	<input type="checkbox"/>	International Parcels
Size, Weight & Number of Parcels			
kg	Average Weight per Parcel		Average Number of parcels per day

Special Delivery Requirements			
Does your line of business have any special requirements upon delivery, besides the RAM Waybill / POD? - Please Elaborate			
GRV		FICA	
Other		RICA	
How often will we collect?			
Daily	<input type="checkbox"/>	Once a week	<input type="checkbox"/>
Twice a week	<input type="checkbox"/>	Three times a week	<input type="checkbox"/>
Other (Please Elaborate)	<input type="checkbox"/>		
Number of parcels dispatched per month			
<input type="checkbox"/>	50-100	<input type="checkbox"/>	More than 200
<input type="checkbox"/>	100-200		On Average (per month)
Average Courier spend	Per Month	R	Per Year R

Name	
Designation	
Signature	
Date	dd / mm / yyyy